

Module 1 Glossary

Leadership: a process of social influence which maximizes the motivations and efforts of others towards achieving a goal or set of goals.

Management: a problem-solving process that achieves organizational objectives through the efficient use of resources in a changing environment

Mentorship: a collaborative learning relationship that proceeds through purposeful stages over time and has the primary goal of helping mentees acquire the essential competencies needed for success in their chosen career.

Followership: an intentional practice, usually on the part of a subordinate, to enhance the synergy between a leader and their team.